

Quality Policy

Quality Policy Statement



Heaton Plant & Pipeline is committed to:

Maintaining our Management System to AS/NZS ISO 9001:2004 to provide employees and interested parties with the leadership, guidance and instruction to ensure our service provision is consistent throughout all of Heaton Plant & Pipeline operations;

- ✓ Provides products and services efficiently, that are technically innovative, defect-free and on-time;
- ✓ Provides the best possible outcome with the least amount of risk; and
- ✓ Satisfies the agreed contractual and commercial requirements.

Heaton Plant & Pipeline is dedicated to the provision of product and management services which optimise the development potential and all life performance of our customers' assets.

Our corporate philosophy emphasises a consultative approach in all dealings with customers, employees and suppliers to provide the best possible value and return for resources expended.

Heaton Plant & Pipeline is committed to complying with the requirements of the management system and continually monitoring, analysing, reviewing and improving the effectiveness of processes through:

- ✓ Structured induction and training programs;
- ✓ Auditing and assessment of the Management System for compliance and effectiveness;
- ✓ The monitoring of progress and performance of processes against established objectives and indicators from reliable data sources; and
- ✓ The systematic review of performance data and the identification and implementation of improvement opportunities.

The Quality Policy establishes the framework and authority upon which Heaton Plant & Pipeline bases its management practices.

Sam Heaton



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Managing Director
Heaton Plant & Pipeline
January 2016

Doc No./Title:	HPP-00-200-POL-003-0A-Quality Policy		
Revision Date:	Last Revised 01 January 2016	Revision Number:	0A
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